

June 3, 2019

To: All Residents
Fr: Management
Re: Smoke Incident on 6/2/19

During last evening's incident involving the CFD (Chicago Fire Department), I want to update everyone with as much as have learned.

At around 9:15 pm, the smoke alarm at the main fire panel in the lobby alerted staff that there was smoke in the hallway of the 23rd floor. Security and Maintenance immediately responded and began knocking on doors to look for source of smoke. The smokestack was opened to allow smoke to exit the hallways.

CFD arrived and took command of the situation and made use of the fire alarm panel to announce instructions. We understand that there were issues surrounding the volume and clarity of the announcement system. Management has already contacted the alarm system vendor who will be on site some time today to check and address this issue promptly. Additionally, we will look into more frequent testing of the enunciator system than the required, current annual cycle of testing.

Fortunately, there was no injury reported, no fire found and no damage to common areas or units from the intense smoke.

Remember, that in the event of a fire or serious smoke issue, the fire department takes control of the situation. Weekly, in the Announcements, there is a sheet on safety in the event of a fire.

The standing safety protocol during a fire/smoke incident is that you should "shelter in place" – which means stay in your unit - unless and until someone from the CFD knocks on your door and provides alternate directions to vacate the unit and floor.